



ANBYANS

Legal Documents & Policies
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Effective Date: March 13, 2026
LaviMiyò LLC | South Florida, United States

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01

Privacy Policy

Regleman Konfidansyalite - Politique de Confidentialite

INFO: Effective: March 13, 2026 | Applies to: anbyans.events and the Anbyans mobile application (iOS and Android)

LaviMiyò LLC ("Anbyans") operates the Anbyans ticketing platform at anbyans.events and through our mobile applications. This Privacy Policy explains how we collect, use, share, and protect your personal information when you use our services as a fan (ticket buyer), organizer, or vendor/reseller. By using Anbyans, you agree to this policy.

1.1 Information We Collect

Information you provide directly:

- **Account information:** Full name, email address, password (hashed and encrypted), phone number, city, country.
- **Fan purchase information:** Name, phone number, and email address provided at checkout.
- **Organizer information:** Business name, contact email, phone number, and payment method credentials (MonCash/NatCash account numbers, Zelle email/phone, CashApp cashtag, PayPal email).
- **Vendor information:** Business name, contact details, city, country, preferred payout method and account details.
- **Communications:** Any messages you send to us through the platform.

Information collected automatically:

- **Usage data:** Pages visited, features used, time and frequency of use, ticket scans performed.
- **Device information:** Device type, operating system, browser type, IP address.
- **Location data:** General location (city/country) inferred from IP address. We do not collect precise GPS coordinates without explicit consent.
- **Session data:** Session tokens, language preferences, authentication state.

Information from third parties:

- **Google Sign-In:** Name, email address, and profile photo if you choose to sign in with Google.
- **WhatsApp Business API:** Phone numbers used solely to deliver ticket confirmations and notifications. We do not receive or store your WhatsApp conversation history.

1.2 How We Use Your Information

We use your information solely for the following purposes:

- **Service delivery:** Processing ticket purchases, sending tickets via WhatsApp and email, verifying ticket validity at event entry.
- **Account management:** Creating and managing accounts, authenticating logins, managing staff PINs and event assignments.
- **Communications:** Sending purchase confirmations, event reminders, order updates, and platform notifications.
- **Payment facilitation:** Displaying organizer payment credentials to buyers. Anbyans does not process or hold direct payments.
- **Platform improvement:** Analyzing usage patterns to improve features, fix bugs, and enhance user experience.
- **Security:** Detecting and preventing fraud, abuse, and unauthorized access.
- **Legal compliance:** Complying with applicable laws and enforcing our Terms of Service.

1.3 Information Sharing and Disclosure

WARNING: Anbyans does NOT sell your personal data to third parties. We do not allow advertisers to target you based on your personal information.

- **Between platform users:** Fan name and phone number are shared with the organizer at ticket purchase. Vendor contact info is shared with organizers upon request approval.
- **Service providers:** Firebase (Google) for database and authentication; Vercel for hosting. Both are bound by data processing agreements.
- **WhatsApp Business API (Meta):** Phone numbers used solely for message delivery.
- **Legal requirements:** We may disclose information if required by law, court order, or government authority.
- **Business transfers:** In the event of a merger or acquisition, users will be notified before any data transfer.

1.4 Data Retention

- **Account data:** Retained while your account is active. Deleted within 30 days of an account deletion request.
- **Ticket records:** Retained for 3 years for accounting and fraud prevention.
- **Event data:** Retained for 2 years after the event end date.
- **Usage logs:** Retained for 90 days, then automatically purged.

1.5 Your Rights (GDPR / CCPA)

Depending on your location, you may have the following rights. Contact legal@anbyans.events to exercise them:

Right	Description	Scope
Access	Request a copy of your personal data	All users
Correction	Correct inaccurate or incomplete data	All users
Deletion	Delete your account and personal data	All users
Portability	Receive your data in machine-readable format	GDPR (EU/UK)
Objection	Object to processing of your personal data	GDPR (EU/UK)
Opt-Out of Sale	We do not sell data — right is auto-satisfied	CCPA (California)

1.6 Children's Privacy

Anbyans is not directed to children under the age of 13. We do not knowingly collect personal information from children under 13. If you believe a child under 13 has provided us personal information, contact legal@anbyans.events and we will promptly delete it. Users must be at least 13 to create an account. Organizers must be 18 or older.

1.7 Third-Party Services

- **Firestore (Google):** Database, authentication, and file storage. Governed by Google Privacy Policy.
- **Vercel:** Web hosting and serverless functions. Governed by Vercel Privacy Policy.
- **WhatsApp Business API (Meta):** Message delivery only. Governed by Meta Business Terms.
- **Google Sign-In:** OAuth authentication. Governed by Google Privacy Policy.

We are not responsible for the privacy practices of these third-party services.

1.8 Security

We implement industry-standard security measures including: encrypted data transmission (HTTPS/TLS), Firebase Security Rules for database access control, hashed passwords (never stored in plain text), rotating QR codes to prevent ticket fraud, and PIN-based staff authentication. No system is completely impenetrable and we cannot guarantee absolute security.

1.9 Changes to This Policy

We may update this Privacy Policy periodically. Material changes will be communicated at anbyans.events/privacy and via in-app notification. Continued use after changes constitutes acceptance.

1.10 Contact Us

Email: legal@anbyans.events

Website: anbyans.events/privacy

Address: South Florida, United States

02 Terms of Service

Kondisyon Sevis - Conditions d'Utilisation

INFO: Effective: March 13, 2026 | By using Anbyans, you agree to these Terms. If you do not agree, do not use the platform.

These Terms of Service ("Terms") constitute a legally binding agreement between you and LaviMiyò LLC ("Anbyans"). By accessing or using the Anbyans website, mobile application, or any related services, you agree to be bound by these Terms and our Privacy Policy.

2.1 Acceptance of Terms

If you are using Anbyans on behalf of a business, you represent that you have authority to bind that business to these Terms. These Terms apply to all users of the platform: fans, organizers, vendors, and staff.

2.2 Description of Service

Anbyans is a ticketing marketplace connecting event organizers with fans (ticket buyers) and vendors (resellers). Anbyans provides the technology platform but is NOT the organizer of any event listed. Anbyans does not process direct payments. The platform facilitates connections for payment via third-party methods (MonCash, NatCash, Zelle, CashApp, PayPal, Cash).

WARNING: Anbyans is a marketplace, not a payment processor. All payment disputes are between the fan/vendor and the organizer. Anbyans collects a platform fee of 8 to 10% per confirmed transaction.

2.3 User Roles

Anbyans serves four types of users. Each has distinct permissions and responsibilities:

Role	Wol	Capabilities
Fan / Buyer	Achetè	Browse events, buy tickets, receive QR ticket via WhatsApp and email, enter events with QR or PIN
Organizer	Organizatè	Create and manage events, sections, staff, vendors, analytics, pending tickets, settings, promo codes
Vendor / Reseller	Vande	Request event access, bulk purchase at wholesale price, assign tickets to customers, track inventory and profit
Staff / Scanner	Staff	Scan QR codes at event entry using camera, PIN-based login, role-specific views (scanner, sales, security)

2.4 User Accounts

- You must provide accurate, complete, and current registration information.
- You are responsible for maintaining the confidentiality of your password and staff PIN.
- You must notify us immediately at support@anbyans.events of any unauthorized account access.
- Anbyans reserves the right to suspend or terminate accounts that violate these Terms.
- You must be at least 13 to create an account. Organizers must be 18 or older.

2.5 Fan (Ticket Buyer) Terms

- **Ticket validity:** Tickets are valid only for the specific event, section, and date stated.
- **Non-transferable:** Tickets may not be resold without the organizer's explicit permission.
- **Entry requirements:** You must present your rotating QR code or 6-digit PIN at the event entrance.
- **Payment confirmation:** For manual payment methods, your ticket activates only after the organizer confirms receipt of payment.
- **Event changes:** Anbyans is not responsible for changes to event details made by the organizer. Refund eligibility is governed by the organizer's stated refund policy.
- **Fraudulent sources:** Purchasing tickets from unauthorized third parties may result in invalid tickets. Anbyans is not responsible for third-party fraud.

2.6 Organizer Terms

- **Accuracy:** All event information must be accurate and kept current at all times.
- **Event fulfillment:** You are solely responsible for hosting the event as described. Cancellation triggers refund obligations (see Section 4.2).
- **Payment confirmation:** Pending ticket payments must be confirmed or rejected within 48 hours of receipt.
- **Legal compliance:** You are responsible for all permits, licenses, insurance, and local regulations for your event.
- **Platform fee:** You agree to pay Anbyans a platform fee of 8 to 10% of gross ticket sales.
- **Tax responsibility:** You are solely responsible for all applicable taxes on ticket sales in your jurisdiction.
- **Staff management:** You are responsible for all actions performed by staff members you authorize on the platform.

2.7 Vendor / Reseller Terms

- **Approval required:** Vendors must obtain organizer approval per event before purchasing bulk tickets.
- **Window compliance:** Bulk purchases are only permitted during the organizer-defined vendor window dates.
- **No scalping:** Vendors may not resell tickets above the organizer's publicly listed fan price unless explicitly permitted.
- **No automation:** Use of bots, scripts, or automated tools to purchase tickets is strictly prohibited.
- **Ticket authenticity:** Vendors may only sell tickets obtained through Anbyans. Selling counterfeit or duplicated tickets may result in account termination and legal action.
- **Customer responsibility:** Vendors are responsible for accurately delivering tickets to customers and resolving customer disputes.

2.8 Payments and Fees

- **Platform fee:** Anbyans charges 8 to 10% of gross ticket sales, collected at confirmation.
- **Supported methods:** MonCash, NatCash, Zelle, CashApp, PayPal, and Cash. Anbyans does not hold or process funds.
- **HTG/USD rates:** Exchange rates are set by the organizer. Anbyans is not responsible for currency fluctuations.
- **Unconfirmed payments:** Payments unconfirmed by the organizer within 48 hours may be automatically cancelled.

2.9 Prohibited Conduct

You agree NOT to:

- Use the platform for any unlawful purpose or in violation of any applicable laws.
- Create fake events, fraudulent listings, or misleading event descriptions.
- Impersonate any person, including Anbyans staff or other organizers.

- Sell, transfer, or share your account credentials or staff PIN.
- Attempt to circumvent the rotating QR code or any ticket validation security system.
- Use automated tools, bots, or scripts to access or purchase tickets on the platform.
- Interfere with platform infrastructure, servers, networks, or other users' access.
- Harass, threaten, or abuse other platform users.

2.10 Intellectual Property

The Anbyans name, logo, platform design, and software are owned by LaviMiyò LLC and protected by intellectual property laws. Event content remains the property of organizers. By posting content on Anbyans, you grant us a non-exclusive, royalty-free license to display it on the platform.

2.11 Disclaimers and Limitation of Liability

WARNING: ANBYANS IS PROVIDED "AS IS" WITHOUT WARRANTIES OF ANY KIND. TO THE MAXIMUM EXTENT PERMITTED BY LAW, ANBYANS SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES.

- Anbyans is not responsible for event cancellations, postponements, or changes made by organizers.
- Anbyans is not responsible for payment disputes between fans, organizers, and vendors.
- Anbyans is not responsible for lost or inaccessible tickets due to user error.
- Our total liability for any claim shall not exceed the platform fees you paid in the 3 months preceding the claim.

2.12 Indemnification

You agree to indemnify and hold harmless LaviMiyò LLC and its officers, directors, employees, and agents from any claims, liabilities, damages, costs, and expenses arising from: (a) your use of the platform; (b) your violation of these Terms; (c) your event activities (organizers); (d) your reselling activities (vendors); or (e) any content you post.

2.13 Governing Law and Dispute Resolution

These Terms are governed by the laws of the State of Florida, United States. Disputes shall first be attempted through good-faith negotiation. Unresolved disputes shall be submitted to binding arbitration in Miami-Dade County, Florida, under the rules of the American Arbitration Association. You waive the right to participate in a class action lawsuit against Anbyans.

2.14 Changes to Terms

We may modify these Terms at any time. Material changes will be communicated via email or in-app notification at least 14 days before taking effect. Continued use after the effective date constitutes acceptance.

03

End User License Agreement

Ako Lisans Itilizate Final - Contrat de Licence Utilisateur Final

INFO: This EULA governs use of the Anbyans mobile application. It satisfies Apple App Store and Google Play Store requirements. Read carefully before installing or using the App.

This End User License Agreement ("EULA") is a legal agreement between you ("User") and LaviMiyò LLC ("Anbyans") for use of the Anbyans mobile application ("App"). This EULA incorporates the Terms of Service and Privacy Policy by reference.

3.1 License Grant

LaviMiyò LLC grants you a limited, non-exclusive, non-transferable, revocable license to install and use the Anbyans App on mobile devices you own or control, solely for personal, non-commercial use in accordance with this EULA and the Terms of Service.

3.2 Restrictions

You may NOT:

- Copy, modify, distribute, or create derivative works based on the App.
- Reverse engineer, decompile, disassemble, or attempt to derive the App's source code.
- Remove or alter any proprietary notices, labels, or marks on the App.
- Use the App to develop a competing product or service.
- Rent, lease, lend, sell, sublicense, or otherwise transfer the App to any third party.
- Use the App in any manner that violates applicable law or these Terms.

3.3 Updates and Modifications

LaviMiyò LLC may provide updates, patches, or new versions periodically. Updates may be required for continued access. We reserve the right to modify, suspend, or discontinue any App feature at any time.

3.4 Termination

This EULA is effective until terminated. Your rights terminate automatically if you fail to comply with any term. Upon termination, you must cease all use and delete all copies of the App from your devices.

3.5 Apple App Store — Specific Terms

WARNING: The following provisions are required by Apple App Store Review Guidelines and form a mandatory part of this EULA for iOS users.

Acknowledgment

You acknowledge that this EULA is concluded between you and LaviMiyò LLC only, and not with Apple, Inc. ("Apple"). Apple is not responsible for the App or its content. LaviMiyò LLC is solely responsible for the App and its contents.

Scope of License

The license granted is limited to a non-transferable license to use the App on Apple-branded products you own or control, as permitted by the Usage Rules in the Apple Media Services Terms and Conditions.

Maintenance and Support

LaviMiyò LLC is solely responsible for providing all maintenance and support services for the App. Apple has no obligation whatsoever to furnish any maintenance or support services with respect to the App.

Warranty

In the event of any failure of the App to conform to any applicable warranty, you may notify Apple, and Apple will refund the purchase price for the App (if any) to you. To the maximum extent permitted by applicable law, Apple will have no other warranty obligation with respect to the App. All other warranty claims are LaviMiyò LLC's sole responsibility.

Product Claims

You and LaviMiyò LLC acknowledge that Apple is not responsible for addressing any claims by you or any third party relating to the App or your possession and use of the App, including: (i) product liability claims; (ii) any claim that the App fails to conform to any applicable legal or regulatory requirement; and (iii) claims arising under consumer protection, privacy, or similar legislation.

Intellectual Property Rights

You and LaviMiyò LLC acknowledge that, in the event of any third-party claim that the App or your possession and use of the App infringes a third party's intellectual property rights, LaviMiyò LLC, not Apple, will be solely responsible for the investigation, defense, settlement, and discharge of any such intellectual property infringement claim.

Legal Compliance

You represent and warrant that: (i) you are not located in a country subject to a U.S. Government embargo or designated as a "terrorist supporting" country; and (ii) you are not listed on any U.S. Government list of prohibited or restricted parties.

Third-Party Beneficiary

You and LaviMiyò LLC acknowledge and agree that Apple and Apple's subsidiaries are third-party beneficiaries of this EULA. Upon your acceptance of this EULA, Apple will have the right to enforce this EULA against you as a third-party beneficiary thereof.

3.6 Disclaimer of Warranties

THE APP IS PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. ANBYANS DOES NOT WARRANT THAT THE APP WILL BE UNINTERRUPTED OR ERROR-FREE.

04

Refund and Cancellation Policy

Regleman Ranbousman ak Anilasyon - Politique de Remboursement et d'Annulation

INFO: This policy applies to all purchases made through Anbyans. Refund eligibility depends on the organizer's chosen policy per event, which is displayed on the event page before purchase.

WARNING: Anbyans facilitates payments between users and does not process funds directly. All refunds must be issued by the event organizer. Anbyans will assist the process but cannot guarantee refund delivery independent of organizer cooperation.

4.1 Fan Ticket Refunds

Each organizer selects a refund policy when creating their event. Three options are available:

Policy	Kreyol	Refund?	Conditions
No Refunds	Pa gen ranbousman	Only if organizer cancels	All sales final. Full refund only if organizer cancels the event.
Timed Refund	Ranbousman pandan yon tan	Yes, within window	Organizer sets a deadline (e.g., 7 days before event). No refunds after deadline.
Organizer Approval	Apwobasyon organizate	Case by case	Each refund request reviewed individually by the organizer.

The applicable refund policy is displayed on the event page before purchase. By completing a purchase, you acknowledge and accept the organizer's stated refund policy.

4.2 Event Cancellation by Organizer

If an organizer cancels an event entirely, all ticket holders are entitled to a full refund of the ticket price paid (excluding the non-refundable Anbyans platform fee).

- Anbyans will notify all ticket holders via WhatsApp and email within 24 hours of the cancellation notice.
- Organizers must issue all refunds within 14 business days of the cancellation announcement.
- If an organizer postpones (does not cancel) an event, the original stated refund policy applies.
- If an organizer is unable or unwilling to issue refunds, their account will be suspended and Anbyans will assist buyers in documenting their claims. Anbyans does not bear financial responsibility for organizer defaults.

4.3 Vendor Bulk Purchase Refunds

- Vendor bulk ticket purchases are non-refundable once the organizer confirms payment.
- If the organizer cancels the event, vendors are entitled to a full refund of the bulk purchase amount.
- If a vendor window was incorrectly configured due to organizer error, refunds may be negotiated between vendor and organizer.
- Vendors cannot return tickets already distributed to their customers.

4.4 Platform Fees

The Anbyans platform fee (8 to 10% of ticket price) is non-refundable in all circumstances, except in cases of proven platform error or technical failure directly attributable to Anbyans that prevented ticket delivery.

4.5 How to Request a Refund

#	Action	Details
1	Contact the Organizer	Use contact info on the event page. Provide your ticket code, purchase date, and reason.
2	Escalate to Anbyans	If organizer does not respond within 48 hours, email support@anbyans.events with your ticket code and payment confirmation.
3	Submit Documentation	Provide: ticket code, payment screenshot, and any communication with the organizer.
4	Resolution Timeline	Anbyans aims to resolve all refund disputes within 10 business days of receiving complete documentation.

4.6 Chargebacks and Payment Disputes

Because Anbyans does not process direct payments, chargeback requests must be filed with your payment provider (MonCash, NatCash, Zelle, CashApp, or PayPal) directly. Anbyans will cooperate with investigations but cannot guarantee outcomes of third-party payment disputes. Filing a fraudulent chargeback may result in account suspension and legal action.

Contact and Legal Notices

For legal inquiries, privacy requests, refund disputes, or policy questions:

- legal@anbyans.events (legal matters, GDPR/CCPA requests)
- support@anbyans.events (refunds, account issues, disputes)
- anbyans.events/legal (always-current versions of all legal documents)
- South Florida, United States

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